

Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010 Filing Confirmation Number: 0004576433

Filing Deadline: January 18, 2011 FRN: 0018536961

Filing Date: 01/18/2011 09:54 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: InTouch America, Inc. Brand Names: InTouch America, Inc.

PO Box: 571207

Street Address:

City: Tarzana
State: CA
Zip Code: 91357

Contact Name: Jasmin Maadi Contact Phone: (818) 654-1010 Contact Fax: (818) 708-2349

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: www.intouchamerica.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: All customer service representatives and sales staff were trained to make sure customers understand differences in handset Hearing Aid Compatibilty and options available.

Methodology for Functionality Levels

Functionality levels were based upon information provided by the manufacturers and their websites.

Basic phone - entry-level device that is offered at a low cost. Basic wireless telephone features, but may not have camera, Bluetooth, or internet access and generally does not have features such as MP3 player or expandable memory.

Advanced phone - Includes devices with more advanced capabilities and features at an affordable price including camera, Bluetooth, internet access, larger on-board RAM, enhanced color display, and video.

Smarphone/PDA - These devices run complete operating system software as a platform for application developers and generally offer advanced features including enhanced camera, stereo radio and MP3 player, advanced support for Bluetooth, full internet access with web brower, expandable memory, touch screen, email support and faster processor.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 38

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent	Total by Air Interface
GSM			1	100%		1
CDMA	28	74%	10	26%		38

Handset 1: Samsung SCH-U410

Handset Maker

Samsung

Handset Model Name FCC ID
SCH-U410 A3LSCHU410

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Advance

Remarks

Handset 2: LG VX5400

Handset Maker

LG

Handset Model Name FCC ID

VX5400 BEJVX5400

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advance

Remarks

Handset 3: Motorola Q9c

Handset Maker

Motorola

Handset Model Name FCC ID

Q9c IHDT56HS1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 4: Blackberry 8330 CURVE

Handset Maker

Blackberry

Handset Model Name FCC ID

8330 CURVE L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Smartphone/PDA

Remarks

Handset 5: Motorola V3m

Handset Maker

Motorola

Handset Model Name FCC ID

V3m IHDT56FT1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 07/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Advance

Remarks

Handset 6: HTC XV6900

Handset Maker

HTC

Handset Model Name FCC ID

XV6900 NM8VOGU100

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 03/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

Handset 7: Blackberry 8130 PEARL

Handset Maker

Blackberry

Handset Model Name FCC ID

8130 PEARL L6ARBS20CW

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 8: Blackberry 8530 Curve

Handset Maker

Blackberry

Handset Model Name FCC ID

8530 Curve L6ARCL20CW

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Smartphone/PDA

Remarks

Handset 9: Blackberry 9630 TOUR

Handset Maker

Blackberry

Handset Model Name FCC ID

9630 TOUR L6ARCF70CW

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

Handset 10: HTC XV6175 Ozone

Handset Maker

HTC

Handset Model Name FCC ID

XV6175 Ozone NM8CEDA100

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 11: HTC 6850 Touch Pro

Handset Maker

HTC

Handset Model Name FCC ID

6850 Touch Pro NM8RAPH800

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

Handset 12: Blackberry 9550 Storm2

Handset Maker

Blackberry

Handset Model Name FCC ID

9550 Storm2 L6ARCK70CW

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

Handset 13: LG VX5500

Handset Maker

LG

Handset Model Name FCC ID
VX5500 BEJVX5500

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 14: HTC XV6200 Droid Eris

Handset Maker

HTC

Handset Model Name FCC ID

XV6200 Droid Eris NM8PB00100

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 15: Motorola A855 Droid

Handset Maker

Motorola

Handset Model Name FCC ID
A855 Droid IHDP56KC1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 16: HTC XV6875 Touch Pro 2

Handset Maker

HTC

Handset Model Name FCC ID

XV6875 Touch Pro 2 NM8RHOD500

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T3

Functionality Level

Smartphone/PDA

Remarks

Handset 17: Samsung SCH-U430

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-U430 A3LSCHU430

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 18: LG VX8360

Handset Maker

LG

Handset Model Name FCC ID

VX8360 BEJVX8360

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advance

Remarks

Handset 19: Motorola W755

Handset Maker

Motorola

Handset Model Name FCC ID
W755 IHDT56JB1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/09 to 09/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 20: LG VX9200

Handset Maker

LG

Handset Model Name FCC ID

VX9200 BEJVX9200

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating: M4 T-Rating:

Functionality Level

Advanced

Remarks

Handset 21: Samsung SCH-U750 Alias2

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-U750 Alias2 A3LSCHU750

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating:

Functionality Level

Advanced

Remarks

Handset 22: LG VX11000

Handset Maker

LG

Handset Model Name FCC ID

VX11000 BEJVX11000

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Smartphone/PDA

Remarks

Handset 23: Samsung SCH-U350

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-U350 A3LSCHU350

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 24: LG VX7100

Handset Maker

LG

Handset Model Name FCC ID
VX7100 BEJVX7100

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating:

Functionality Level

Advanced

Remarks

Handset 25: LG VN250

Handset Maker

LG

Handset Model Name FCC ID
VN250 BEJVN250

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 26: Motorola Devour A555

Handset Maker

Motorola

Handset Model Name FCC ID

Devour A555 IHDP56KW1

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 27: Pantech TXT8040

Handset Maker

Pantech

Handset Model Name FCC ID
TXT8040 JYCSHOW

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T3

Functionality Level

Advanced

Remarks

Handset 28: Samsung SCH-U320

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-U320 A3LSCHU320

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Basic

Remarks

Handset 29: Samsung SCH-I770

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-I770 A3LSCHI770

Air Interfaces/Frequency Bands

800 MHz CDMA 850 MHz GSM 1900 MHz GSM 1900 MHz CDMA

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

850 MHz and 1900 MHz GSM frequencies are for operations outside of the U.S. only.

Handset 30: Motorola VU30

Handset Maker

Motorola

Handset Model Name FCC ID

VU30 IHDT56JH1

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 31: Motorola A455

Handset Maker

Motorola

Handset Model Name FCC ID
A455 IHDT56KG1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Advanced

Remarks

Handset 32: Samsung SCH-U490

Handset Maker

Samsung

Handset Model Name FCC ID

SCH-U490 A3LSCHU490

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T3

Functionality Level

Basic

Remarks

Handset 33: Palm Treo Pro

Handset Maker

Palm

Handset Model Name FCC ID
Treo Pro O8F-SKYG

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Advanced

Remarks

Handset 34: Samsung Gusto U360

Handset Maker

Samsung

Handset Model Name FCC ID

Gusto U360 A3LSCHU360

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 35: Motorola Droid

Handset Maker

Motorola

Handset Model Name FCC ID

Droid IHDT56LB1

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T3

Functionality Level

Advanced

Remarks

Handset 36: Blackberry 9330 Curve

Handset Maker

Blackberry

Handset Model Name FCC ID

9330 Curve L6ARCL20CW

Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 37: LG VX5600

Handset Maker

LG

Handset Model Name FCC ID
VX5600 BEJVX5600

Air Interfaces/Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M4 T-Rating: T4

Functionality Level

Advanced

Remarks

Handset 38: Blackberry BOLD 9650

Handset Maker

Blackberry

Handset Model Name FCC ID

BOLD 9650 L6ARCS70CW

Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 12/10

Ratings

M-Rating: M3 T-Rating:

Functionality Level

Smartphone/PDA

Remarks

Certification

This Report has been certified by:

Jasmin Maadi Vice President 01/18/2011 09:54 AM